



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉर्पोरेशन लिमिटेड

(भारत सरकार का उद्यम मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Mini Ratna)

IRCTC CIN: L74899DL1999GOI101707 Website: [www.irctc.com](http://www.irctc.com), E-mail: [info@irctc.com](mailto:info@irctc.com)

Comp. No.:43600

File No.: IRCTC/NZ/ZO/N/33/2024/O/o GGM/NZ

Date: 13.01.2025

M/s MAA Bhawani Foods  
Ratanpura, Bhagwan Bazar  
Chapra, Saran  
Bihar-841301

Sub: Letter of award of license for provision of catering services through Veg. Refreshment Room at Chhapra (CPR) Railway Station.

Ref: Your Technical bid followed by financial bid opened on 26.12.24 & 20.12.2025 respectively.

With reference to financial bid opened on 20.12.2025 followed by e-auction on 03.01.2025 for the above project, in which as a participant you have quoted the highest bid for Rs. 15,82,555/- (Fifteen Lakh Eighty Two Thousand Five Hundred & Fifty Five/-), annually exclusive of GST, among all participants, it has been decided by the Competent Authority to award you the license for provision of catering services through **Refreshment Room (Veg.)/ CPR** on a quoted license fee of Rs. 15,82,555/- (excluding GST) for a period of 05 years subject to adherence to the terms and conditions of the bid document.

IRCTC reserves the right to assess the sales turnover during the period of License. During such assessment, the License fee will be calculated @ 12% of the assessed sales turnover or the annual guaranteed License fee quoted by the successful bidder, whichever is higher.

This is subject to the terms and conditions of the bid document and submission of following:-

1. To **convey your acceptance** of the terms and conditions of the license within a period of 07 days from the date of issue of LoA i.e. on or before 20.01.2025 as per the format of acceptance letter enclosed herewith as Annexure.
2. To remit the following amounts through RTGS/NEFT or Bank Guarantee (BG) OR Fixed Deposit (FD), in favor of Indian Railway Catering and Tourism Corporation Ltd., on or before **28.01.2025**. SD amount may increase /decrease as per revised guidelines of Ministry of Finance.

| SN | Particular  | Amt. (Rs.)<br>(A) | GST@18%<br>(Rs.) (B) | Total payable<br>(A+B) Rs. | Payable<br>at            | Account Details   |
|----|---|-------------------|----------------------|----------------------------|--------------------------|---|
| 1  | Quoted license fee for 01 Year                          | 15,82,555/-       | 2,84,860/-           | 18,67,415/-                | RO/LKO                   | Bank Name: IDFC Bank<br>Name of Account: IRCTC Ltd<br>RO LKO (Current)<br>Account no.:10110443716<br>IFSC Code: IDFB0021252                   |
| 2  | Payment of S.D as per Clause 5.1 of the tender document | 9,33,708/-        | -                    | 9,33,708/-                 | North Zone/<br>New Delhi | Bank Name: HDFC Bank<br>Name of Account: IRCTC LTD<br>NZ OTHER SEGMENTS<br>(Current)Account no.:<br>00030350014365<br>IFSC Code : HDFC0000003 |
| 3  | Total Payable (1+2)                                     |                   |                      | 28,01,123/-                |                          | Amount in Words: Twenty Eight Lakh One Thousand One Hundred and Twenty Three Only   |

Note - Cheques will not be accepted.

उत्तरी क्षेत्र कार्यालय: रेल यात्री निवास, नई दिल्ली रेलवे कम्पलेक्स, अजमेरी गेट साईड, नई दिल्ली 110002

टेली: 23234763, 23221146 फैक्स 23210321

Northern Zone Office: Rail Yatri Niwas Building, New Delhi Rly. Station complex, Ajmeri Gate side, New Delhi-2

Tel: 23221146, 23234763 Fax: 23210321

CIN- L74899DL1999GOI101707, Website- [www.irctc.com](http://www.irctc.com), email- [info@irctc.com](mailto:info@irctc.com)





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3. As per clause no.13.1 (Adequate Infrastructure) of the tender document, the site will be provided to you on "As is where is basis" maximum 30 days time will be given from the date of handing over of site for undertaking any upgradation/renovation, modernization. License fee for such period could accrue from 31<sup>st</sup> day from date of handing over of site.

4. You are required to:

A Execute an agreement with Regional Office/Lucknow on non-judicial stamp paper of Rs.100/- as per tender conditions.

B Execute Integrity Pact (if applicable).

C Submit necessary documents at North Zone Office desired in Annexure-IE of the tender document within a week of the award of contract along with duly stamped and signed complete bid document.

5. The existing unit/site will be handed over after submission of requisite SD & LF and completion of existing contract i.e on and after 22.02.2025

The date of commencement of Refreshment Room shall be advised to IRCTC after completion of compliance noted in this letter.

The award is subject to submission of above fees/documents and non-submission of letter of acceptance in the prescribed format along with SD, quoted license fee for one-year within 15 days and other documents, will be regarded as breach of terms and condition and License will be terminated along with forfeiture of EMD and debarment from participating in the future projects of IRCTC for a period of one year in terms of Clause 1.12.2 of tenure of license.

All the terms and conditions of the tender document shall remain the same and form integral part of this letter of award.

This issues with financial & legal vetting and approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

DA: As above.

|   |                   |
|---|-------------------|
| जावक/Outward                                |                   |
| आई.आर.सी.टी.सी./IRCTC North Zone, New Delhi |                   |
| प्रति नं./Dispatch No.                      | 14883             |
| समय/Time                                    | दिनांक/Date       |
| हस्ताक्षर/Sign.                             | Mamtha 13.01.2025 |

DGM/SCS  
IRCTC/NZ

CC:-

1. GGM/NZ/IRCTC - For kind information please.
2. GGM/SCS/CO/IRCTC - For kind information please.
3. CRM/LKO/NZ/IRCTC - For kind information please.
4. AGM/SCS/NZ - For kind information please.
5. AGM/Fin./NZ - For kind information please.

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**Annexure**

**Acceptance**

(To be given on company/firm's letter head)

Group General Manager,  
IRCTC,  
North Zone,  
Ginger Rail Yatri Niwas,  
New Delhi Railway Station

**Sub: - Award of licence for provision of catering services through Refreshment Room/Jan Ahaar.**

**Ref: - Your office letter no. \_\_\_\_\_ dated \_\_\_\_\_.**

With reference to your letter No. \_\_\_\_\_, I hereby accept all the terms and conditions of the license and details of payment of licence fee along with GST, Security Deposit in favour of IRCTC Ltd as under: -

| SN | Particulars                                  | Amt along with GST @ 18% (Rs.) | Bank Draft/NEFT/RTGS No. & date |
|----|--|--------------------------------|---------------------------------|
| 1. | Quoted licence fee for 01 <sup>st</sup> year |                                |                                 |
| 2. | Security Deposit (excluding GST)             |                                |                                 |
| 3. | Total  |                                |                                 |

Further, the details of the documents sought are as under: -

| SN | Particular of documents sought   | Enclosed as |
|----|--|-------------|
| 1  | Duly stamped and signed complete bid document along with Corrigendum/ Addendums issued.  |             |
| 2  | Stamp paper of Rs. 100/- (non-judicial) for execution of agreement with IRCTC.   |             |
| 3  | Detail of uniform of staff as specification given in Annexure C in terms of clause 2.4.1   |             |
| 4  | Documentary proof of registration on <a href="http://www.shramikkalyan.indianrailways.gov.in">www.shramikkalyan.indianrailways.gov.in</a> in terms of clause 6.3 of labour law.  |             |
| 5  | Submission of necessary document desired in Annexure-1E on tender document.  |             |
| 6  | Acceptance of clause 17.1, regarding maximum 30 days time from the date of handing over of site for undertaking any upgradation/renovation, modernization. License fee for such period could accrue from 31 <sup>st</sup> day from date of handing over of site. |             |

I am ready to commence Refreshment Room/Jan Ahaar as per advice of IRCTC.

M/s

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